



Outward Bound March 2020 Hibernation

Frequently Asked Questions

Why is Outward Bound Australia going into hibernation?

The combination of bushfires and now COVID-19 driven cancellations means Outward Bound now have no programs to run over the next few months and little to no clarity on the future. The organisation is not in a position to keep paying all bills while revenue falls to zero.

What does hibernation mean in the context of Outward Bound Australia?

Outward Bound is winding down all but the most essential operations by the end of March 2020.

The intent is that once the pandemic and its impacts are over, OBA will be relaunched at the earliest opportunity and commence delivering life changing outdoor adventure learning.

How long will this hibernation go for? / When will Outward Bound reopen?

It is unknown today how long the hibernation phase will last for.

How does this impact my existing program booking?

If you have a current booking with Outward Bound, your dates remain in our delivery calendar but might be impacted depending on the further impact of the COVID-19 pandemic. Our Hibernation Team will deal with enquiries and existing clients and reach out to you as soon as possible.

How can I contact Outward Bound during the hibernation?

If you are an existing client or partner, please contact accounts@outwardbound.org.au

For the public, mailbox@outwardbound.org.au is the best place to direct any enquiries.

We ask for your patience as we work through all enquiries. Thank you.

How does this impact the deposit we have paid?

Your deposit is being held until the picture becomes clearer and we will reach out to you as soon as we have an update on the situation.



What will happen to my cancelled program?

Our Hibernation Team will be in touch on an individual basis once we know when Outward Bound will be open for business again.

Will OBA be communicating with clients at all during hibernation?

Yes. We will reach out to our clients but please recognise that we will only have a small team during hibernation. Opportunity for dialogue will be limited. Please use the accounts@outwardbound.org.au address if you are a current client.

After 30 June 2020, will someone let me know what OBA is doing for my program in FY20/21?

Yes. We will reach out to our clients but please recognise that we will only have a small team during hibernation. Opportunity for dialogue will be limited. Please use the accounts@outwardbound.org.au address if you are a current client.

Can we book for 20/21 now?

We do not expect to take new bookings during the hibernation phase, but please reach out via mailbox@outwardbound.org.au if you wish to register your interest in a booking for the Financial Year 20/21.